

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Plus/Plus OOA 1000/25/20%

Optima Health Insurance Company

Coverage Period: 01/01/2021-12/31/2021

Coverage for: Individual/Family | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit optimahealth.com or call 1-800-741-9910. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1-800-741-9910 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| What is the overall deductible ? | \$1,000/Individual or \$2,000/family in-network . \$1,250/Individual or \$2,500/family out-of-network | Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible . |
| Are there services covered before you meet your deductible ? | Yes. Preventive care , preventive vision, and prescription drugs considered by the plan to be for preventive care are covered before you meet your deductible . | This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the out-of-pocket limit for this plan ? | For in-network providers \$3,000 individual / \$6,000 family. For out-of-network providers , \$8,000 individual / \$16,000 family | The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met. |
| What is not included in the out-of-pocket limit ? | Premiums , balance-billed charges, healthcare this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |
| Will you pay less if you use a network provider ? | Yes. See optimahealth.com or call 1-800-741-9910 for a list of network providers . | This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| Do you need a referral to see a specialist ? | No. | You can see the specialist you choose without a referral . |



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|---|---|---|
| | | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$25 copayment Deductible does not apply | 40% coinsurance | --none-- |
| | Specialist visit | \$40 copayment Deductible does not apply | 40% coinsurance | --none-- |
| | Preventive care/screening/immunization | No charge Deductible does not apply | 40% coinsurance | You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. |
| If you have a test | Diagnostic test (x-ray, blood work) | 20% coinsurance | 40% coinsurance | --none-- |
| | Imaging (CT/PET scans, MRIs) | 20% coinsurance | 40% coinsurance | Pre-authorization required. |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.optimahealth.com | Selected Generic drugs (Tier 1) | \$10 copayment retail / \$20 copayment mail order Deductible does not apply | \$10 copayment retail Deductible does not apply/ mail order not covered | Coverage is limited to FDA approved prescription drugs . For specialty drugs , the out-of-pocket amount is limited to \$250 Copayment per retail prescription. If brand drugs are used when a generic is available, you must pay the difference in cost plus the Copayment or Coinsurance amount. Covers up to a 31-day supply (retail); 31- to 90-day supply (mail order). Not all drugs are available through a mail order program. |
| | Selected brand and other generic drugs (Tier 2) | \$30 copayment retail / \$60 copayment mail order | \$30 copayment retail / mail order not covered | |
| | Non-selected brand drugs (Tier 3) | \$50 copayment retail / \$100 copayment mail order | \$50 copayment retail / mail order not covered | |
| | Specialty drugs (Tier 4) | 20% coinsurance retail | 20% coinsurance retail | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | 40% coinsurance | Pre-authorization required. |
| | Physician/surgeon fees | 20% coinsurance | 40% coinsurance | --none-- |
| | Emergency room care | 20% coinsurance | 20% coinsurance | --none-- |

* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|--|--|--|---|
| | | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you need immediate medical attention | Emergency medical transportation | \$25 copayment 20% coinsurance | 40% coinsurance | Pre-authorization required for use other than emergency services |
| | Urgent care | \$40 copayment Deductible does not apply | 40% coinsurance | --none-- |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 20% coinsurance | 40% coinsurance | Pre-authorization required. |
| | Physician/surgeon fees | 20% coinsurance | 40% coinsurance | --none-- |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$25 copayment office visits Deductible does not apply 20% coinsurance other visits EAV: no charge Deductible does not apply | 40% coinsurance EAV: not covered | Pre-authorization required for intensive outpatient program, partial hospitalization services, electroconvulsive therapy, and Transcranial Magnetic Stimulation. EAV: 3 visits/presenting issue by Optima EAV providers only |
| | Inpatient services | 20% coinsurance | 40% coinsurance | Pre-authorization required for all inpatient services. |
| If you are pregnant | Office visits | 20% coinsurance | 40% coinsurance | Pre-authorization required for prenatal services. Cost sharing does not apply to certain preventive services. Maternity care may include tests and services described elsewhere in this SBC (i.e. ultrasound). |
| | Childbirth/delivery professional services | 20% coinsurance | 40% coinsurance | |
| | Childbirth/delivery facility services | 20% coinsurance | 40% coinsurance | |
| If you need help recovering or have other special health needs | Home health care | 20% coinsurance | 40% coinsurance | Pre-authorization required. 90 visits/plan year |
| | Rehabilitation services | 20% coinsurance | 40% coinsurance | Pre-authorization required. 30 visits/plan year combined for PT and OT. 30 visits/plan year for ST. |
| | Habilitation services | Not covered | Not covered | --none-- |
| | Skilled nursing care | 20% coinsurance | 40% coinsurance | Pre-authorization required. 100 days/plan year |

* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|---|---|--|---|
| | | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | Durable medical equipment | 30% coinsurance | 40% coinsurance | Pre-authorization required for single items over \$750, all rental items, and repair and replacement. |
| | Hospice services | 20% coinsurance | 40% coinsurance | Pre-authorization required. |
| If your child needs dental or eye care | Children's eye exam | No charge Deductible does not apply | \$30 reimbursement Deductible does not apply | Coverage limited to one exam/plan year from participating EyeMed providers |
| | Children's glasses | Not covered | Not covered | --none-- |
| | Children's dental check-up | Not covered | Not covered | --none-- |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | |
|---|--|--|
| <ul style="list-style-type: none"> • Acupuncture • Bariatric surgery • Dental care (Adult) • Cosmetic surgery | <ul style="list-style-type: none"> • Glasses • Habilitation services • Hearing aids • Long-term care | <ul style="list-style-type: none"> • Pediatric dental check-up • Private-duty nursing • Routine foot care • Weight loss programs |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) | | |
| <ul style="list-style-type: none"> • Chiropractic care • Infertility treatment | <ul style="list-style-type: none"> • Non-emergency care when traveling outside the U.S. (under out-of-network benefit) | <ul style="list-style-type: none"> • Routine eye care (Adult) |

Your Rights to Continue Coverage:

For more information on your rights to continue coverage, contact the plan at 1-866-509-7567. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or bureauofinsurance@scc.virginia.gov; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Member Services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272)

* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com.

or www.dol.gov/ebsa/healthreform; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560 or bureauofinsurance@scc.virginia.gov.

Additionally, a consumer assistance program can help you file your appeal. Contact the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560, or bureauofinsurance@scc.virginia.gov.

Does this plan provide Minimum Essential Coverage? Yes

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet the Minimum Value Standards? Yes

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-687-6260.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-855-687-6260.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*—————

* For more information about limitations and exceptions, see the plan or policy document at optimahealth.com.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) **\$1000**
- [Specialist](#) [coinsurance](#) **20%**
- [Hospital \(facility\)](#) [coinsurance](#) **20%**
- [Other](#) [coinsurance](#) **20%**

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

| | |
|---------------------------|-----------------|
| Total Example Cost | \$12,700 |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$1,000 |
| Copayments | \$10 |
| Coinsurance | \$2,000 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$3,060 |

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) **\$1000**
- [Specialist](#) [copayment](#) **\$40**
- [Hospital \(facility\)](#) [coinsurance](#) **20%**
- [Other](#) [coinsurance](#) **20%**

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$5,600 |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$100 |
| Copayments | \$800 |
| Coinsurance | \$0 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$20 |
| The total Joe would pay is | \$920 |

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) **\$1000**
- [Specialist](#) [copayment](#) **\$40**
- [Hospital \(facility\)](#) [coinsurance](#) **20%**
- [Other](#) [coinsurance](#) **20%**

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*x-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$2,800 |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$1,000 |
| Copayments | \$100 |
| Coinsurance | \$300 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$1,400 |

*Note: This plan has other deductibles for specific services included in this coverage example. See *Are there other deductibles for specific services?* row above.